

## Mediation Scaffolding Material

Mediations is not translation! Think about the person you're talking to and decide what information is important (*Adressatenbezug*). If you can't think of a certain word, paraphrase it (umschreibe das Wort, das dir nicht einfällt, mit anderen Worten).

### Questions:

*Can you help me, please?*

*How can I help you?*

*What do you need to know?*

*Where are you going?*

*What happened?*

*Do you know where... is?*

### Giving directions:

*You have/need to...*

*I can guide you to...*

*Go to/It's on the left/right...*

*Go past/Follow...*

*Ask... for help.*

*You are almost there.*

### In stressful situations:

*Please stay calm.*

*Everything will be fine.*

*Don't worry.*

*I will help you.*

*Let's go there together.*

*I will tell you what you need.*

While working on a role-play: listen to your partner's opinions. Make sure to give feedback and communicate your own ideas.

*I lost my... Can you help me find it?*

*I need to catch the train/airplane by...*

*My... was stolen. Help! Help!*

*Do you know a nice place to eat?*

*Can you tell me/us how to get there?*

*What would you recommend?*

During the role-play: don't forget that you and your partner(s) are playing characters. Try to feel what your characters are feeling/thinking in the situation. Use language that is appropriate for the situation (Höflichkeitsformen for example). Support your performance through your body: use facial expressions and gestures (Mimik und Gestik).

## Groups (assigned by teachers)

Main rule for mediation: be spontaneous and try to embrace the moment. Don't be scared to make mistakes. Getting the message across is the most important part.